

RESIDENTIAL TRAINING PROGRAMME
ON
e-GOVERNANCE
AND
KNOWLEDGE MANAGEMENT

AT
GOA
(Hotel Lazylagoon, Sarovar Portico, Goa)
12-16th JANUARY, 2015



NATIONAL PRODUCTIVITY COUNCIL

NATIONAL PRODUCTIVITY COUNCIL
(Under Ministry of Commerce & Industry, Govt. of India)
SCO 40 (1st Floor), Sector - 7 C, Madhya Marg,
Chandigarh

PROGRAMME OBJECTIVES

E-GOVERNANCE

- To discuss e-Governance framework & its technological building blocks
- To explain critical issues regarding process reengineering and change management and the role of Information and Communication Technology
- To share organizational perspective of e-Governance projects.
- To discuss issues affecting effective e-Governance

KNOWLEDGE MANAGEMENT

- To explain tools and techniques for Knowledge Management
- To discuss methodology for implementation of Knowledge Management
- To explain critical issues in implementation of Knowledge Management and change management and the role of Information and Communication Technology
- To discuss best international practices in Knowledge Management

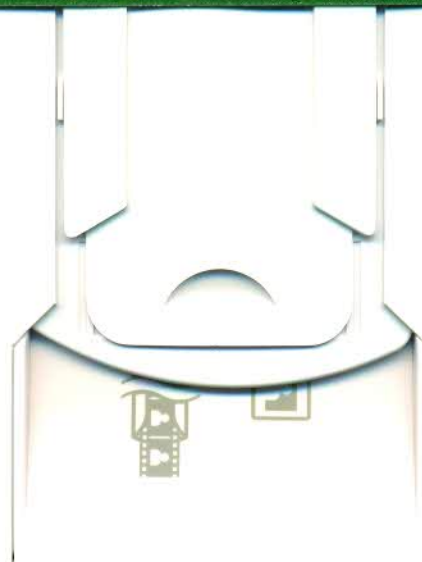
CONTENTS

E-GOVERNANCE

- E-Governance :issues and challenges
- Role of Information Technology
- e-Governance projects and applications
- e-Governance project management
- Information Security and risk management
- Case study presentations and discussions

KNOWLEDGE MANAGEMENT

- Concepts and Principles of Knowledge Management
- Evolution of Knowledge Management
- Methodology for implementing and Maintaining Knowledge Management System



- Role of IT in Knowledge Management
- Critical success factors in Knowledge Management and Change Management
- Success stories of Knowledge Management
- Best international practices in Knowledge Management

PARTICIPATION

Officers/Officials from Ministries, Central & State Government Departments, Boards, Corporations, Cooperatives, Public Sector Undertakings(PSUs), Banks, Public Financial institutions, Educational Institutions, Societies Autonomous organisations etc

and

System Managers, Planning Officers/Managers, IT Managers, Project Managers, Senior Officers/ Mangers from all Govt. and Private Sectors, IT Professional, Trainers, Consultants.

METHODOLOGY

A combination of theoretical and practical inputs in the form of group discussions, workshops, exercises, role plays, case studies and success stories will be used for knowledge sharing.

CERTIFICATION

A certificate from NPC will be issued to those participants who satisfactorily complete the requirements of the course.

VENUE

GOA
HOTEL LAZYLAGOON (SAROVAR PORTICO),
ARPORA, BARDEZ, GOA-403518

DATES

12-16th JANUARY, 2015 (Four Nights only)

Check-in : 12.01.2015 (AN)

Check-out : 16.01.2015 (FN)



PARTICIPATION FEES

Rs 38,900/- (Rupees Thirty eight thousand nine hundred only) plus service tax @ 12.36% per participant. The spouse and children are allowed to stay alongwith the participants. However charges towards boarding and lodging of accompanying spouse and children will have to be paid by the participants to the hotel directly in cash. The requisite participation fee must be sent alongwith nomination.

PHYSICAL ARRANGEMENTS

The participants will have to make their own travel arrangements so as to reach the venue of the programme on 12.01.2015 (AN) and return on 16.01.2015 (FN). Complete stay arrangements including breakfast, lunch & dinner for the participants have been made in the hotel and charges are included in the programme fee.

NOMINATIONS AND PAYMENTS

All nominations must accompany Cheque/DD in favour of "**National Productivity Council**" payable at Chandigarh. For making payment through RTGS, the bank details are as under:

IOB Bank A/c No. 028401000023514
IFCS/RTGS/NEFT Code: IOBA 0000284
MICR Code: 160020001
PAN No. : AAATN0402F
TAN No. : PTLN 11007D
Service Tax Registration No. : AAATN0402FST014
Bank Name : Indian Overseas Bank, Sector 7-C, Chandigarh

The number of seats is limited and nominations will be accepted on first-cum-first serve basis. All nominations should reach NPC on or before 02.01.2015.

ENQUIRIES AND MAILING ADDRESS

S. P. Singh

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