

Residential Training Programme
ON
E-GOVERNANCE
AND
KNOWLEDGE MANAGEMENT

At

MANALI

25th-29th May, 2015



National Productivity Council

National Productivity Council

(Under Ministry of Industry & Commerce, Govt. of India)

SCO 40 (1st Floor), Sector 7C, Madhya Marg, Chandigarh

Phone : 0172-2794108, 2794110, email : npc-chd@chd.nic.in

PROGRAMME OBJECTIVES:

E-GOVERNANCE:

- To discuss e-Governance framework & its technological building blocks
- To explain critical issues regarding process reengineering and change management and the role of **Information and Communication Technology**
- To share organizational perspective of e-Governance projects
- To discuss issues affecting effective e-Governance

KNOWLEDGE MANAGEMENT:

- To explain tools and techniques for Knowledge Management
- To discuss methodology for implementation of Knowledge Management
- To explain critical issues in implementation of Knowledge Management and Change Management and the role of Information and Communication Technology
- To discuss best international practices in Knowledge Management

CONTENTS:

E-GOVERNANCE:

- E-Governance :issues and challenges
- Role of Information Technology
- e-Governance projects and applications
- e-Governance project management
- Information Security and Risk Management
- Case study presentations and discussions

KNOWLEDGE MANAGEMENT:

- Concepts and Principles of Knowledge Management
- Evolution of Knowledge Management
- Methodology for Implementing and Maintaining Knowledge Management System
- Role of IT in Knowledge Management
- Critical success factors in Knowledge Management and Change Management
- Success stories of Knowledge Management
- Best international practices in Knowledge Management

PARTICIPATION:

Officers/Officials from Ministries, Central & State Governments/Departments, Boards, Corporations, Cooperatives, Public Sector Undertakings (PSUs), Banks, Public Financial institutions, Educational Institutions, Autonomous organisations etc and System Managers, Planning Officers/Managers, IT Managers, Project Managers, Senior Officers/Managers from all Govt. and Private Sectors, IT Professional, Trainers Consultants.

METHODOLOGY:

A combination of theoretical and practical inputs in the form of group discussions, workshops, exercises, role plays, case studies and success stories will be used for knowledge sharing.

CERTIFICATION:

A certificate will be issued to those participants who satisfactorily complete the requirements of the course.

VENUE:

MANALI (H.P.)

DATES:

MAY 25-29, 2015

Check-in: 25.05.2015 (AN)

Check-out: 29.05.2015 (FN)- FOUR NIGHTS ONLY

FEE:

Rs 38,900/- (Rupees Thirty Eight Thousand Nine Hundred only) plus service tax as applicable per participant. The requisite participation fee must be sent along with the nomination. The spouse and children are allowed to stay along with the participants. However charges towards boarding and lodging of accompanying spouse and children will have to be paid by the participants to the hotel directly in cash, before the check out date and time.

PHYSICAL ARRANGMENT:

The participants will have to make their own travel arrangements to reach the venue of the programme on 25.05.2015(AN) and return on 29.05.2015(FN) Complete stay arrangements including breakfast, lunch & dinner for the participants have been made in the hotel and charges are included in the programme fee.

NOMINATIONS:

All nominations must accompany Cheque/DD/RTGS in favour of "**National Productivity Council**". For making payment through RTGS, the bank details are as under:

IOB Bank A/C No. 026501000009207

IFCS/RTGS/NEFT Code: IOBA 0000265

MICR Code: 110020007

PAN No. : AAATN0402F

Service Tax Registration No: AAATN0402FST014

Bank Name: Indian Overseas Bank, 70-Golf Links, New Delhi-110003

The number of seats is limited and nominations will be accepted on first-cum-first-served basis. All nominations should reach NPC on or before 15.05.2015.

ENQUIRIES AND MAILING ADDRESS

Regional Head

NATIONAL PRODUCTIVITY COUNCIL

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