



དཔལ་ལྷན་འབྲུག་གཞུང་།
རྒྱལ་གཞུང་གི་གཞི་རྒྱུ་ལྷན་ཚོགས།
ROYAL GOVERNMENT OF BHUTAN
ROYAL CIVIL SERVICE COMMISSION

Excellence in Service



Design Thinking 2nd Cascading Workshop and Guide Book Launched

Today (28 June 2017), the Royal Civil Service Commission in collaboration with the officials from Temasek Foundation International, Singapore launched the Design Thinking Guide Book. The launch of this Design Thinking Guidebook for Public Sector innovation in Bhutan marks an important milestone in our public-service transformation journey. This guidebook is the culmination of many months of learning, applying and adapting the human-centred Design Thinking methodology and repertoires of tools. The DT Guide Book was developed by the Master Trainers with the expertise support from Singapore Polytechnic International.

The Royal Civil Service Commission in collaboration with Singapore Polytechnic, with funding support from Temasek Foundation International, Singapore and the Royal Government of Bhutan, organised the “**Design Thinking for Public Sector Innovation Programme**” from June 2016 till June 2017.

During the programme period the **Design Thinking** training was introduced to foster citizen-centric mind-set, and to embrace creativity and change in the public sector. Acquiring Design Thinking competencies and new ways of thinking can help generate innovative solutions to improve efficiency, quality, productivity, and user satisfaction. About 230 public service officers and leaders have undergone the Design Thinking training, out of which 23 have been further trained as Master Trainers.

As a part of program the RCSC in collaboration with the Singapore Polytechnic International started the 2nd Design Thinking Cascading Workshop since Yesterday (27th June 2017). In total of 54 participants from different Ministries, Agencies and Dzongkhags participated in the workshop. The 4 day workshop will end on 30th June 2017.