ROYAL CIVIL SERVICE COMMISSION
CIVIL SERVICE COMMON EXAMINATION (CSCE) 2009
EXAMINATION CATEGORY: TECHNICAL

PAPER III: GENERAL SUBJECT KNOWLEDGE for Library Science GROUP

Date : 08/11/2009
Total Marks : 100
Examination Time : 2 Hours 30 minutes
Reading Time : 15 minutes

General Instructions

- Please write your Identification Number on your answer booklet and all other loose leaflets, graph paper, etc. that you are attaching with your answer script.
- Spend the first 10 minutes in reading the questions.
- The 90 minutes of writing time given above is in addition to the 10 - minutes reading time assigned for reading the question paper.
- The continuation answer sheet will be issued on request only after you have completed writing on all the pages of the answer book let as well as the continuation sheet(s) already used, if any
- When the additional sheet is issued, you must request the supervisor to endorse it by signing and entering its continuation number.
- Do not leave your answer booklet unattended at any time. You must hand over the answer booklet personally to the supervisor.
- The supervising examiner will give you permission to leave your room after you submit your answer booklet with additional answer sheet(s) properly arranged and stapled.

Specific Instruction

- This paper has Section A and Section B. Section A consists of two components A I and A II. Section A I consists of 30 multiple - choice questions carrying one mark each, and Section A II consists of four short - answers questions carrying five marks each. All the questions in A I and A II are compulsory.
- Section B consists of two case studies/essay type questions. You are required to answer only one of them. This Section carries 50 marks.
- Write all the answers in the separate answer booklet provided to you.
- While answering the question, use the same numbering system as in the question paper.
- This paper has 9 numbered pages including the instruction page.
Section A: (I+II) = 50 Marks
Section A I: Multiple Choice Questions (30 marks)

1. Andrew Carnegie’s $56 million gift to build libraries in the U. S. went for the construction of the buildings only, not to buy books or pay salaries. Why was this?
   a. Carnegie wanted to leave his mark, books and employees will be gone in so many years, but buildings will still stand.
   b. He wanted to give versatile gift, if a community wanted a farmer’s market instead of a library, the building would work for that too.
   c. Actually, he meant to give money for books and staff as well, but his financial situation changed after phase of the philanthropic plan, and after the $ 56 million for buildings the project was cut short.
   d. By hiring their own staff and spending local resources on books, local libraries would end up tailored to local needs and interests.

2. MARC stands for
   a. Metric Analysis Resource Catalogue
   b. Method Arranged Record Catalogue
   c. Machine Readable Cataloging
   d. Minnesota Administrative Reference center

3. Which of the following is not a Round Table of the American Library Association?
   a. Marketing Round Table
   b. Armed Forces round Table
   c. Video Round Table
   d. Library History Round Table

4. Librarians use system to ensure that books by an author all appear under a single name for that author, and authors with the same name are distinguished. This system is called
   a. Authoritative Identity
   b. Authority Control
   c. Authorial Clarification
   d. Distinction Marking
5. Who wrote the famous 1962 essay about the librarian’s ethic of neutrality, titled, “The creed of Librarian: no politics, no religion, no morals,”
   a. D J Foskett
   b. Rupert Giles
   c. Batgirl
   d. David Hume

6. With Google Search, you can
   a. Choose to limit your search to fully viewable books.
   b. Find a library that holds a copy of a given book.
   c. Find and search the complete plays of Shakespeare.
   d. Download complete PDF files of out of copy right books.

3. You have become interested in cycling, and want to know more about the Tour de France. Where do you look now?
   a. 796.6
   b. 649.6
   c. 359.4
   d. 364.1

4. What does a call number do?
   a. Tells you what the item is about.
   b. Provides the location of the item on the shelves in the library.
   c. Indicates which library hold an item.
   d. Provides information about the author.

5. In the catalogue’s “Holdings” area what does the word “Available” indicate?
   a. The item is in the library.
   b. The item is on loan.
   c. The item cannot be taken out of the library.
   d. The item is on the library shelves and can be borrowed.

6. What are the consequences if download files from the Internet to your computer?
   a. You can play games.
   b. You can listen to lot of music.
   c. Your computer will get full up of junks.
   d. You might download a virus and put your computer and other at risk, always check if the download site is trustworthy.

7. ISBD stand for
   a. International Standard Bibliographic Design
   b. International Standard Bibliographic Duplicate
   c. International Standard Bibliographic Description
   d. International Standard Bibliographic Descriptor
8. Which of the following is a characteristic of an academic journal?
   a. Short articles
   b. Articles have been revived by academics in the field before publication.
   c. Articles written by journalist.
   d. Articles written by qualified academicians.

9. The most thorough yet quickest way to search for scholarly journal articles on particular topics is to:
   a. Use the Library Catalogue.
   b. Use a search engines like Google.
   c. Search a database.
   d. Browse through the Journals.

10. Identify the organization that has subscribed to Proquest, a library database
    a. Royal Institute of Management
    b. Center for Bhutan Studies
    c. Sherubtse College
    d. National Library

11. One of them won “The Man Booker Prize 2008”
    a. Shashi Tharoor
    b. Jhumpa Lahiri
    c. Arivind Adiga
    d. Kiran Desai

12. In order to see a review of a new book, you would refer to
    b. Magazines
    c. Book Seller.
    d. Publisher’s Weekly

13. The most famous library of antiquity is believed to
    a. British Library in United Kingdom
    b. Alexandria Library in Greece
    c. Boston Public Library in United States of America
    d. Celsus Library at Ephesus

14. What is a solo librarian?
    a. An isolated librarian.
    b. One-man band librarian.
    c. One –person librarian.
    d. Independent librarian.
15. A person who loves or collects books is
   a. Bibliophile
   b. Bibliopegist
   c. Bibliolite
   d. Bibliotaph

16. In all acquisitions transactions, a librarian
   a. Declines personal gifts and gratuities.
   b. Strives to obtain maximum value of each Ngultrum of expenditure.
   c. Gives first consideration to the objectives and policies of his/her institutions.
   d. None of the above.

17. Banned Books Week in United States of America is held each year
   a. During the last week of September.
   b. During the last week of October.
   c. During the last week of November.
   d. During the last week of December.

18. IFLA Headquarter is located in
   a. Denmark
   b. France
   c. Netherland
   d. Austria

19. The book title White Tiger is written by
   a. Arundhati Roy
   b. Kiran Desai
   c. Shashi Tharoor
   d. Aravind Adiga

20. Who said this, “They are books, the arts, the academes, that show, contain and nourish all the world.”
   a. Mark Twain
   b. Jefferson Thomas
   c. George William Curtis
   d. William Shakespeare
21. Union catalogue represents the holdings of
   b.  Consortium of Institutions.
   d.  None of the above.

22. The leading public library of the world is
   a.  Grenoble Public Library, Grenoble France
   b.  Powell River Public Library, British Columbia, Canada
   c.  Gawler Public Library, Gawler Australia
   d.  New York Public Library, New York United States of America

23. Using the Boolean operator NOT in a database search
   a.  Expands records
   b.  Excludes records
   c.  Exfoliates records
   d.  Extenuates record

24. The circulation section is responsible
   a.  Answering reference questions online.
   b.  Maintaining computers in the library.
   c.  Issuing overdue notice.
   d.  Providing library orientation.

25. In one of the movies below, the library becomes the most popular place in town, with teenagers lining up outside the door, eager for new ideas in color.
   a.  The Truman Show
   b.  City of fallen Angel
   c.  Pleasantville
   d.  The Sweetest Gift

26. AACR is
   a.  Anglo American Cataloguing Rules
   b.  Anglo African Cataloguing Rules
   c.  Ancient American Cataloguing Rules
   d.  African American Cataloguing Rules
27. OPAC was first developed by
   a. Research Libraries Information Network, California
   d. Online Computer Library Center, Dublin Ohio

28. Journals differ from popular magazines in that
   a. Journals are irregular.
   b. Magazines are completely unreliable.
   c. Magazines have pictures.
   d. Journals are important sources for academic research.

29. The soundtrack for the Wim Wenders film “The Million Dollar Hotel” features a song by U2 with lyrics credited to which Booker Prize-winning author?
   a. Salman Rushdie
   b. V. S. Naipaul
   c. Arundhati Roy
   d. Kiran Desai

30. To become familiar with a subject about which you know very little, you would consult
   a. A journal
   b. A book
   c. An encyclopedia
   d. A database
Section A II: Short Answer Questions (20Marks)

This section contains **FOUR** questions carrying **FIVE** marks each. You are required to **answer all** the questions from this section.

1. Library collections, commercial databases, and the Internet are among the basic avenues for retrieving information. Discuss the scope and the contents of these sources and compare and contrast methods and tools for retrieving information from them.

2. Clearly explain or describe what constitutes reference service in a Bhutanese library context. Discuss how reference service is likely to develop over the next decade or so in Bhutan.

3. Some observers claim that (physical) libraries are declining in importance. They predict that printed documents, buildings, and human intermediaries will gradually be replaced by "digital libraries" and other electronic services available over public networks. What are some of the arguments for and against this prediction?

4. Bibliographies, catalogs, metadata, abstracts, and indexes are tools designed to facilitate information retrieval. Describe each briefly and discuss how they work separately or together to facilitate information retrieval.
Section B: 50 Marks

This section contains TWO questions. You are required to answer to only one question from this section.

1. Assume that you have been hired as a consultant to make recommendations on the improvement of the management effectiveness of the Royal University Library. What aspects of the library and its management would you examine? How would you go about getting the information needed?

   OR

2. Assume that you are working as the librarian in one of the libraries under the Royal university of Bhutan. Your Director has asked you to write a proposal on creation of digital library. In your proposal include some of the major issues like budget, equipments, trainings and other necessary requirements that you would need in order to create a digital library. And also mention how your digital library would benefit the Institute and the users.