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ROYAL GOVERNMENT OF BHUTAN
ROYAL CIVIL SERVICE COMMISSION
Excellence in Service



RCSC/LD-57/2020/

27th March 2020

PRESS RELEASE

The RCSC, in close coordination with the Prime Minister's Office and Civil Service Agencies, has been working on its Continuing Service Delivery Plan with the following objectives.

1. To ensure critical/essential services are not interrupted in the event of any major and/or extended disruptions caused by COVID-19; and
2. To ensure the safety of our Civil Servants.

As a result, the Agencies have been working to categorise services as follows:

1. Critical services requiring physical presence;
2. Essential and Routine Services that can be delivered via working fully or partially from home and/or remote working; and
3. Services that can be deferred for the time being.

Following the Press Release from the Hon'ble Prime Minister on 27th March 2020, the RCSC is working with all Civil Service Agencies to expedite the implementation of the Continuing Service Delivery Plan.

Beginning 30th March 2020, Agencies will start implementing remote working as per the plans that they have developed. Given that this has to be implemented at short notice, Agencies will have to stagger the roll out. All critical services will continue to be delivered wherever possible. To support Agencies to operationalise their respective plans and modalities for remote working, RCSC has shared generic guidelines and protocols which they can customise. RCSC's documents can be accessed from our website.

1. Guideline for Remote Working
2. Technical Guide for Remote Working Plan
3. Do and Don't for Stay Home